

United States District Court  
Northern District of California

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UNITED STATES DISTRICT COURT  
NORTHERN DISTRICT OF CALIFORNIA  
SAN JOSE DIVISION

ALAN BRINKER, et al.,  
Plaintiffs,

v.

NORMANDIN'S, et al.,  
Defendants.

Case No. [5:14-cv-03007-EJD](#)

**ORDER GRANTING PLAINTIFFS’  
MOTION FOR PRELIMINARY  
APPROVAL OF CLASS ACTION  
SETTLEMENT**

Re: Dkt. No. 165

In this putative class action, Plaintiffs allege that Defendants Normandin’s and OneCommand, Inc. placed automated phone calls in violation of the Telephone Consumer Protection Act (“TCPA”), 47 U.S.C. § 227(b). Before the Court is Plaintiffs’ unopposed motion for preliminary approval of the parties’ class action settlement. Plaintiffs’ motion will be granted.

**I. BACKGROUND**

Plaintiffs allege that Normandin’s and OneCommand violated the TCPA by placing automated calls to Plaintiffs’ phones. Second Am. Class Action Compl. (“SAC”) ¶¶ 69–76, Dkt. No. 127. Plaintiff Alan Brinker received one call, which went to voicemail; he listened to the message, called to confirm that Normandin’s left the message, and hung up. Id. ¶¶ 27–28; Dkt. No. 130 at 3. Plaintiffs Austin Rugg and Ana Sanders each received “approximately five or six” calls; it is unclear whether they answered the calls or listened to voicemail messages. Id. ¶¶ 38–40, 51–53; Dkt. No. 132 at 2.

OneCommand moved to dismiss Plaintiffs’ complaint for lack of subject-matter

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1 jurisdiction under Fed. R. Civ. P. 12(b)(1). Dkt. No. 130. This Court granted OneCommand's  
 2 motion on the basis that Plaintiffs lacked standing because they failed to allege a concrete injury.  
 3 Dkt. No. 141. However, Plaintiffs filed a subsequent motion for reconsideration based on new  
 4 Ninth Circuit authority holding that any violation of the TCPA is a concrete, de facto injury that is  
 5 sufficient to confer Article III standing. Dkt. No. 145. This Court granted Plaintiffs' motion for  
 6 reconsideration. Dkt. No. 155.

7 The parties filed a notice of settlement on July 21, 2017. Dkt. No. 161. Plaintiffs now  
 8 move for preliminary approval of the class action settlement. Pls.' Mot. for Preliminary Approval  
 9 of Class Action Settlement ("Mot."), Dkt. No. 165. Defendants do not oppose the motion.

## 10 **II. LEGAL STANDARD**

11 A class action may not be settled without court approval. Fed. R. Civ. P. 23(e). When the  
 12 parties to a putative class action reach a settlement agreement before class certification, "courts  
 13 must peruse the proposed compromise to ratify both the propriety of the certification and the  
 14 fairness of the settlement." Staton v. Boeing Co., 327 F.3d 938, 952 (9th Cir. 2003). At the  
 15 preliminary stage, the court must first assess whether a class exists. Id. (citing Amchem Prods. Inc.  
 16 v. Windsor, 521 U.S. 591, 620 (1997)). Second, the court must determine whether the proposed  
 17 settlement "is fundamentally fair, adequate, and reasonable." Hanlon v. Chrysler Corp., 150 F.3d  
 18 1011, 1026 (9th Cir. 1998). After the court grants preliminary approval and after notice is given to  
 19 class members, the court then determines whether final approval is warranted. Nat'l Rural  
 20 Telecomms. Coop. v. DIRECTV, Inc., 221 F.R.D. 523, 525 (C.D. Cal. 2004).

## 21 **III. DISCUSSION**

### 22 **A. Class Certification**

23 A class may be certified if the following four requirements present in Fed. R. Civ. P. 23(a)  
 24 are met: "(1) the class is so numerous that joinder of all members is impracticable, (2) there are  
 25 questions of law or fact common to the class, (3) the claims or defenses of the representative  
 26 parties are typical of the claims or defenses of the class; and (4) the representative parties will

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1 fairly and adequately protect the interests of the class.” In addition, the class action must satisfy  
 2 the provisions of Fed. R. Civ. P. 23(b)(3), which requires that “questions of law or fact common to  
 3 class members predominate over any questions affecting only individual members, and that a class  
 4 action is superior to other available methods for fairly and efficiently adjudicating the  
 5 controversy.”

6 **i. Rule 23(a)**

7 Rule 23(a)(1) provides that a class action may be maintained only if “the class is so  
 8 numerous that joinder of all parties is impracticable.” Fed. R. Civ. P. 23(a)(1). While numerosity  
 9 is not dependent on a specific number of proposed class members, courts generally find that it is  
 10 satisfied when the class contains at least forty members. Celano v. Marriott Int’l, Inc., 242 F.R.D.  
 11 544, 549 (N.D. Cal. 2007).

12 Here, the parties state that the class consists of 8,313 members. Mot. 21. This size far  
 13 exceeds the forty person class size generally deemed sufficient for numerosity purposes. As such,  
 14 the court finds that Plaintiffs have made an adequate showing of numerosity.

15 Rule 23(a)(2) requires a Plaintiff to show that common questions of law and fact are shared  
 16 by the class members. Wal-Mart Stores, Inc. v. Dukes, 564 U.S. 338, 350 (2011). Additionally,  
 17 commonality requires “the plaintiff to demonstrate that the class members have suffered the same  
 18 injury.” Id. (citations and internal quotations omitted). The claims asserted by class members  
 19 “must be of such a nature that it is capable of classwide resolution—which means that  
 20 determination of its truth or falsity will resolve an issue that is central to the validity of each one of  
 21 the claims in one stroke.” Id. at 350.

22 Here, Plaintiffs contend that the commonality requirement is met because the claims of  
 23 class members raise the following common questions: (1) whether OneCommand used an  
 24 automated telephone dialing system to call potential consumers’ cell phones; (2) whether  
 25 Normandin’s obtained valid prior express consent from consumers; and (3) whether Normandin’s  
 26 is vicariously liable for calls placed by OneCommand. The Court agrees. Since these common

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1 questions arise out of Defendants’ practices of placing automated phone calls, and their answers  
2 would resolve all causes of action asserted by the class, the Court finds that Plaintiffs have met the  
3 commonality requirements of Rule 23(a)(2).

4 Rule 23(a)(3) requires that the representative party’s claim be “typical of the claim . . . of  
5 the class.” “Under the rule’s permissive standards, representative claims are ‘typical’ if they are  
6 reasonably co-extensive with those absent members; they need not be substantially identical.”  
7 Hanlon, 150 F.3d at 1020. Moreover, the typicality requirement is satisfied if Plaintiff’s claims  
8 “arise from the same remedial and legal theories” as the class claims. Arnold v. United Artists  
9 Theatre Cir., Inc., 158 F.R.D. 439, 449 (N.D. Cal. 1994); see also Hanlon, 976 F.2d at 508 (“The  
10 test of typicality is whether other members have the same or similar injury, whether the action is  
11 based on conduct which is not unique to the named Plaintiffs, and whether the other class  
12 members have been injured by the same court of conduct.”).

13 Here, Plaintiffs’ claims are based on Defendants’ practice of placing automated calls. The  
14 injuries they allege are substantially identical to the injuries suffered by all class members. As  
15 such, the Court finds that Plaintiffs have met the typicality requirement of Rule 23(a)(3).

16 Rule 23(a)(4) requires a showing that “the representative parties will fairly and adequately  
17 protect the interests of the class.” To determine whether a class representative fairly and adequate  
18 protects the interests of the class, the court must answer two questions: “(1) do the named  
19 plaintiffs and their counsel have any conflicts of interest with other class members, and (2) will the  
20 named plaintiffs and their counsel prosecute the action vigorously on behalf of the class?” Hanlon,  
21 150 F.3d at 1020. “Adequate representation depends on, among other factors, an absence of  
22 antagonism between representatives and absentees, and a sharing of interest between the  
23 representatives and absentees.” Ellis v. Costco Wholesale Corp., 657 F.3d 970, 985 (9th Cir. 2011)  
24 (citations omitted).

25 The Court finds, based on the information presented, that Plaintiffs and their counsel do  
26 not have conflicts of interest with other class members. The Court also finds that Plaintiffs’

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1 counsel has and will continue to pursue this action vigorously on behalf of the class in light of  
 2 counsel's reputation, qualifications, and experience representing clients in consumer protection  
 3 class actions.

4 **ii. Rule 23(b)**

5 Under Rule 23(b)(3), the court must find "that questions of law or fact common to class  
 6 members predominate over any questions affecting only individual members, and that a class  
 7 action is superior to other available means for fairly and efficiently adjudicating the controversy."  
 8 "The predominance inquiry focuses on the relationship between the common and individual issues  
 9 and tests whether the proposed class [is] sufficiently cohesive to warrant adjudication by  
 10 representation." Vinole v. Countrywide Home Loans, Inc., 571 F.3d 935, 944 (9th Cir. 2009)  
 11 (internal quotations omitted). Regarding superiority, this Court must determine "whether  
 12 maintenance of this litigation as a class is efficient and whether it is fair" such that litigating this  
 13 case as a class action is superior to other means of resolving the dispute. Wolin v. Jaguar Land  
 14 Rover N. Am., LLC, 617 F.3d 1168, 1175–76 (9th Cir. 2010).

15 With respect to predominance, as stated above, the question of law and fact common to all  
 16 class members is whether Defendants violated the TCPA by placing autodialed calls to cell phones  
 17 without the recipients' consent. In light of this common question, the Court finds that the  
 18 predominance requirement set forth in Rule 23(b)(3) is satisfied.

19 With respect to superiority, each class member's potential recovery is \$500 in statutory  
 20 damages for each TCPA violation (or \$1500 per violation if the violation was willful). 47 U.S.C. §  
 21 227(b)(3)(B), (C). These amounts are substantially less than the amount it would cost each class  
 22 member to pursue an independent legal action. Most class members would be deterred from filing  
 23 suits and seeking recovery. As such, Plaintiffs have shown that a class action is the most efficient  
 24 and effective means of resolving this controversy.

25 **B. Preliminary Fairness Determination**

26 The settlement agreement contains the following major components:

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- 1 • Each of the 8,313 class members may submit a claim for either (1) a certificate in
- 2 the amount of \$90 for one-time purchase of goods and/or services, or (2) \$40 in
- 3 cash.
- 4 • Plaintiff Brinker will receive a service award of \$10,000. Plaintiffs Rugg and
- 5 Sanders will receive \$1,000 each.
- 6 • Defendants will be enjoined from committing further TCPA violations and will
- 7 train and instruct their employees regarding the requirements of the TCPA.
- 8 • Plaintiffs' counsel seeks, and Defendants do not oppose, an award of \$150,000 in
- 9 attorneys' fees and costs. Approval of the settlement is not contingent on approval
- 10 of the fees and costs award, and fees and costs are to be paid by Defendants
- 11 separately from the relief to the settlement class.

12 “The initial decision to approve or reject a settlement proposal is committed to the sound  
 13 discretion of the trial judge.” In re Haier Freezer Consumer Litig., No. 5:11-CV-02911-EJD, 2013  
 14 WL 2237890, at \*5 (N.D. Cal. May 21, 2013). Rule 23(e)(1)(C) requires courts to scrutinize the  
 15 settlement agreement to ensure that it is “fair, reasonable, and adequate.” The burden to establish  
 16 fairness rests with the parties seeking settlement. Haier, 2013 WL 2237890, at \*5. The relevant  
 17 factors for the fairness inquiry are: “(1) strength of the plaintiff's case; (2) the risk, expense,  
 18 complexity, and likely duration of further litigation, (3) the risk of maintaining class action status  
 19 throughout the trial, (4) the amount offered in settlement; (5) the extent of discovery completed;  
 20 (6) the stage of the proceedings; and (7) the experience and views of counsel.” Staton v. Boeing  
 21 Co., 327 F.3d 938, 959 (9th Cir. 2003).

22 Here, since the settlement occurred before formal class certification, the settlement  
 23 approval requires a higher standard of fairness to ensure that class representatives and their  
 24 counsel do not disproportionately benefit at the expense of the class. Lane v. Facebook, Inc., 696  
 25 F.3d 811, 819 (9th Cir. 2012).

26 The Court has reviewed the settlement agreement and finds that several factors support a

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1 finding of fairness. First, the settlement was reached after significant effort expended by the  
2 parties. Plaintiffs engaged in substantial written discovery to learn the details of Normandin's and  
3 OneCommand's telemarketing practices, and to learn the identities of the class members. The  
4 parties also participated in a day-long mediation with former Chief Magistrate Judge Edward A.  
5 Infante. Second, the parties have considered the risks, complexity, and challenges associated with  
6 protracted litigation. Factors that might contribute to lengthy litigation include the question of  
7 whether Defendants can establish that Plaintiffs consented to receive phone calls from Defendants,  
8 and whether Defendants can establish that the messages were made for informational rather than  
9 telemarketing purposes. Third, Plaintiffs' counsel's experience as class action litigators supports  
10 the settlement. Fourth, Defendants have agreed to stop engaging in the practices underlying this  
11 lawsuit.

12 However, one factor that weighs against the settlement is the amount of the benefit to be  
13 paid to class members. \$40 in cash (or \$90 in the form of a certificate for goods and/or services) is  
14 substantially less than the \$500 in statutory damages for a TCPA violation (or \$1500 for a willful  
15 violation) that each member could obtain. As discussed above, however, the cost to each member  
16 of pursuing a separate claim would likely exceed any amount that could be recovered in statutory  
17 damages.

18 A class settlement does not need to contain the best possible terms. At this stage, the Court  
19 need only determine whether the settlement terms fall within a reasonable range of possible  
20 settlements. Hanlon, 150 F.3d at 1027; see also In re Tableware Antitrust Litig., 484 F. Supp. 2d at  
21 1079. Here, a thorough review of the proposed settlement demonstrates that the remedies fall  
22 within a reasonable range.

23 As such, since the factors favoring approval of the settlement outweigh the factors that  
24 support a finding to the contrary, the Court grants preliminary approval of the proposed settlement  
25 agreement.

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1           **C.    Class Notice and Settlement Administration**

2           Rule 23(c)(2)(B) requires parties to provide class members with “the best notice . . .  
3 practicable under the circumstances, including individual notice to all members who can be  
4 identified through reasonable effort.” Rule 23(e)(1) requires provision of reasonable notice to all  
5 class members that would be bound by the proposed settlement. “Notice is satisfactory if it  
6 generally describes the terms of the settlement in sufficient detail to alert those with adverse  
7 viewpoints to investigate and to come forward and be heard.” Churchill Vill., L.L.C. v. Ge. Elec.,  
8 361 F.3d 566, 575 (9th Cir. 2004) (citations and internal quotations omitted).

9           The parties have agreed to directly notify class members via physical mail. Dkt. No. 166  
10 Ex. 1 at 9–11. Notices will be sent to class members at their most recent mailing address as  
11 reflected in Defendants’ records. Id. The settlement administrator shall also create and maintain a  
12 website through which settlement class members may submit online claims. Id. Class members  
13 may also submit a claim by returning the physical notice. Id. Class members will have sixty days  
14 from the date of initial mailing to submit a claim or to request to be excluded from the settlement  
15 class. Id.

16           The parties have selected Kurtzman Carson Consultants as the Settlement Administrator.  
17 The administrator will be receive payment from Defendant and will be responsible for  
18 disseminating class notice, processing claims, disseminating settlement benefits as set forth in  
19 Section III of the settlement agreement. Dkt. No. 166 Ex. 1 at 7–20. The Court finds that the  
20 parties’ notice and administration plan meets the requirements of Rule 23(c)(2)(B).

21           **IV.    CONCLUSION**

22           The Court finds that the terms of settlement fair, reasonable, and adequate under  
23 Rule 23(e). The motion for preliminary approval of settlement is GRANTED as follows:

24           1. The proposed class is certified for settlement purposes only as per subsections (a) and  
25 (b)(3) of Rule 23 and 29 U.S.C. § 216(b).

26           2. The law firm of Terrell Marshall Law Group PLLC is appointed as class counsel under

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Rule 23(g).

3. Plaintiffs Alan Brinker, Austin Rugg, and Ana Sanders are approved to act as class representatives for settlement purposes only.

4. The notice plan and the contents of the forms of notice to the settlement agreement as set forth in settlement agreement § III.F, and in Exhibits B and C to the Terrell Declaration, are approved under subsections (c)(2)(B) and (e) of Rule 23.

5. Kurtzman Carson Consultants is appointed as Settlement Administrator and hereby directed to carry out the duties and responsibilities of the administrator as specified in the settlement agreement.

7. All non-settlement related proceedings in the litigation are hereby stayed pending final approval of the settlement agreement.

8. A hearing on the final approval of class action settlement shall be held before this court on March 29, 2018, at 10:00 a.m. Class counsel shall file brief(s) requesting final approval of the settlement agreement, attorneys' fees award, and incentive award no later than 35 calendar days before the final approval hearing. All other applicable dates shall be established by the settlement agreement.

**IT IS SO ORDERED.**

Dated: November 16, 2017



EDWARD J. DAVILA  
United States District Judge

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